



# Eisner™

A division of Multigate  
Medical Products Pty Ltd



Enhance your  
every move



## Our Capability



POWERING  
LAPAROSCOPIC  
SURGERY  
SINCE 1993



OUR PURPOSE

Eisner™ is a family owned, Australian business dedicated to enhancing the experience and performance of the surgeons we support.







## SEAMLESS CONNECTION

We work at the intersection between the surgeon and their patient, designing high performance, responsive laparoscopic instruments that offer a seamless connection between the hand and the surgical site.

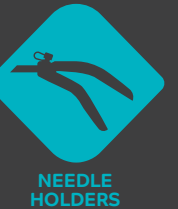
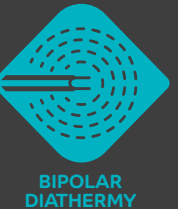
GROWING WITH THE MARKET

Eisner™ instruments have been powering Laparoscopic Surgery since 1993. Since our inception our range of instruments has grown extensively to meet the broad and exacting needs of our market.

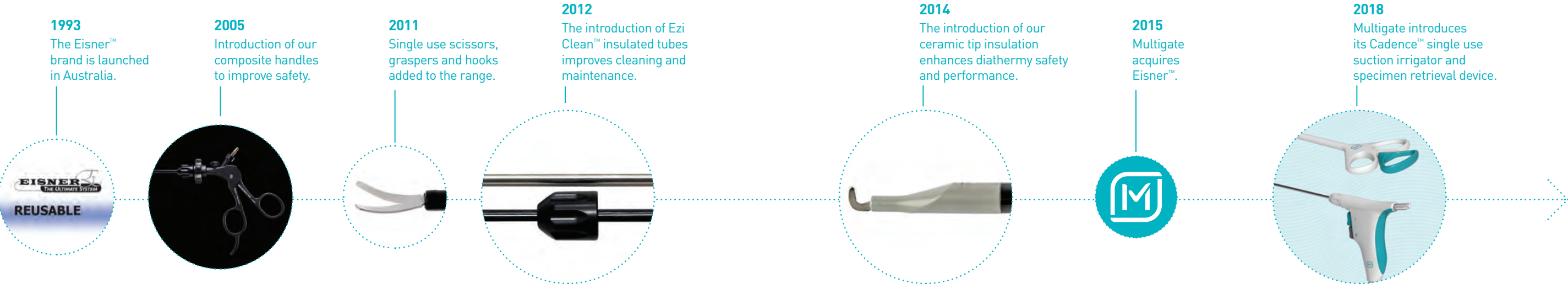


PRODUCT OFFERING

Eisner™ has been collaborating with surgeons, clinical teams, designers and world class manufacturers for over 25 years. Those collaborations have helped us create a range of technologically advanced instruments that deliver optimal safety, ergonomics and performance focused solutions for Laparoscopic procedures.



EISNER TIMELINE







A DIVISION OF MULTIGATE MEDICAL PRODUCTS

In March 2015 Eisner™ was acquired by Multigate Medical Products, Australia's leading supplier and manufacturer of procedure packs, single use products and consumables for the public and private hospital markets.

The relationship extends our capability and partnerships and enables us to introduce the Cadence™ range of single use instruments from Multigate. This addition to our offering complements our re-usable range and extends our customer's ability to access best of breed solutions for all their laparoscopic surgery needs.



## DESIGN

Our instruments are designed for optimal balance, feel, comfort and responsiveness. The craftsmanship and the quality of materials we select combine to deliver high performance electro-safe instruments that offer high fidelity control without compromising durability, lifespan and reliability.



Handle pictured is the 'G' Series Ratchet Composite (GSR).

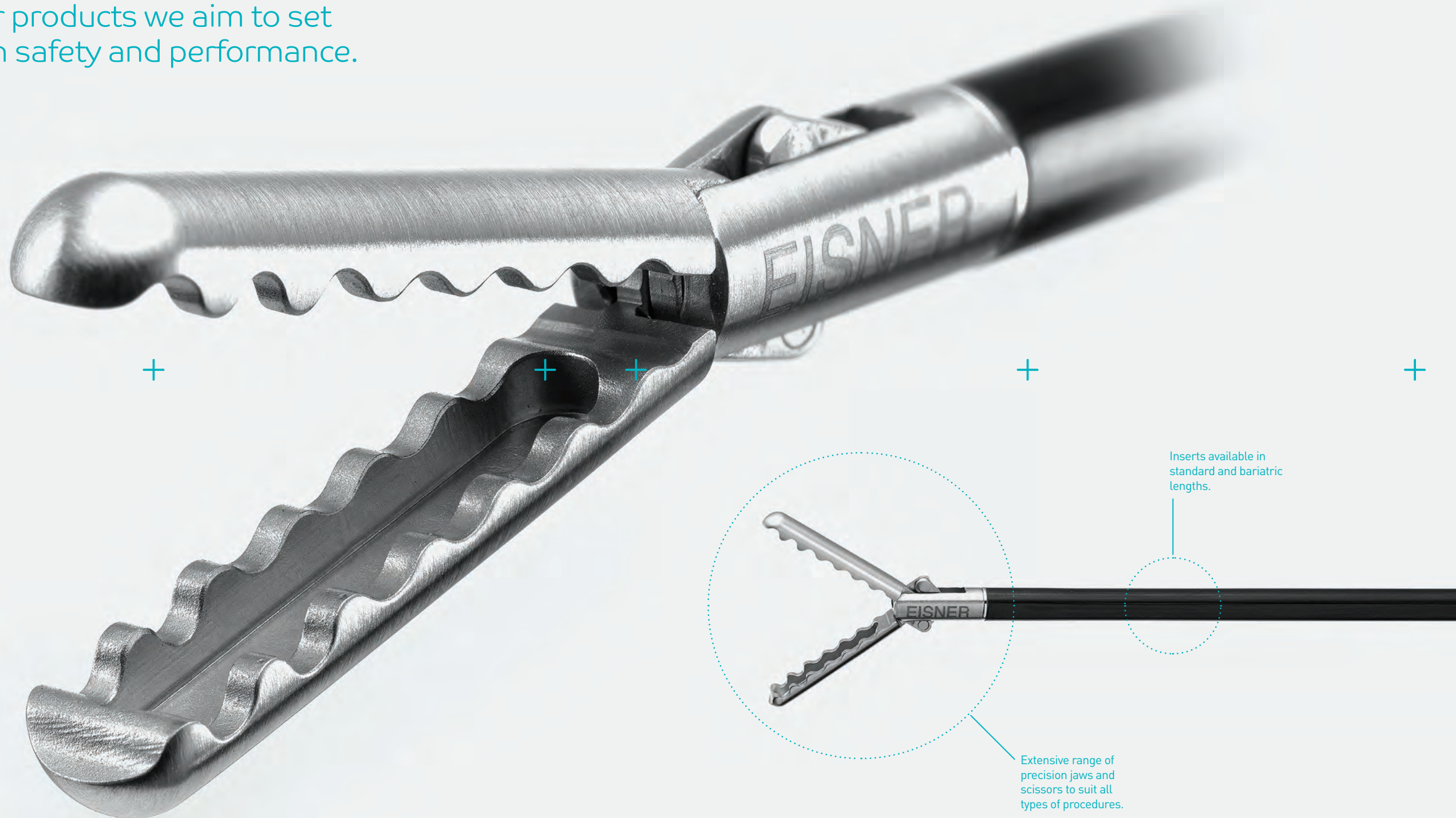


**UNCOMPROMISING PERFORMANCE**

We have always felt the highest duty of care to you and your patients. With every iteration of our products we aim to set the standard in safety and performance.

Whether it's our uncompromising standards on patient and clinician safety, the design hours spent ensuring the easy re-processing of our instruments, the materials choices we make to support durable performance, the introduction of our coloured locking nuts to denote

specialties or the additional insulation features on our handles to ensure you and your patient's safety, every development of our products and services is designed to improve your performance.



Inserts available in standard and bariatric lengths.

Extensive range of precision jaws and scissors to suit all types of procedures.



## MANAGING & ASSURING SUPPLY

Our group investment in supply chain is powering a new standard in performance, assuring supply, shortening lead times and improving our supply responsiveness.

The combination of local production capability and our growing range of overseas joint venture partnerships gives us unrivalled control over our supply chain.

In combination with our advanced warehouse management and national distribution capability we are uniquely placed to assure supply and the on-time delivery performance you demand of us.



## PERSONALISED CARE

With Eisner™ you don't get a call centre, just a dedicated team of specialists ready to tailor your Eisner™ experience.

Our team understand your laparoscopic needs and can tailor products to your specific requirements. We have a specialist in-service team ready to conduct tray audits and offer an assessment process to optimise your instrument set-up. Whether it's one of our instruments or a non-Eisner™ instrument, our trade-in / replacement service enables you manage the upgrade of trays to suit your timeline.

- ✓ **Obligation free trials**
- ✓ **Trade in / replacement program**
- ✓ **Tray assessments**
- ✓ **In-service training and support**





# Enhance your every move

**Warranty** | Eisner™ offers a 12 month warranty against manufacturing defect on all metal components of the equipment. Damage and / or breakages caused by improper use or abuse of the equipment are not covered by warranty. Normal wear and tear is not covered. Warranty is null and void where components are mixed with non-Eisner™ instruments.

**Service & Repairs** | Instruments returned to us for repair/replacement will be assessed and a written quotation provided for you to make a decision on further action. In most cases for instruments beyond repair we can offer a trade-in replacement. Eisner™ keeps factory original spare parts in stock. All repairs should be returned to Eisner™ for repair in order to preserve the integrity of your instruments.

**Recommended Lifespan of Instruments** | Whilst Eisner™ laparoscopic instruments will function for many years, we recommend replacement prior to any obvious signs of wear and stress which could lead to an issue during surgery. We recommend a lifespan of 3 years on our handles and inserts and suggest that after that time, they are traded in on a new component. Insulated Tubes: By virtue of the fact that insulated tubes will be replaced once the insulation is damaged or compromised in any way, it is not envisioned that the lifespan of a sheath will be beyond 12 months. Instruments should be taken out of circulation immediately if it is found that identifying labelling is no longer visible.



